

DW10-306

April 4, 2011

Debra Howland
Executive Secretary and Director
New Hampshire Public Utilities Commission
21 South Fruit St. Suite 10
Concord, NH 03301-7319

A Number of Consumers of Lakeland Management Company, Inc.
C/o Marcia Kong
9 Hemlock Dr.
Belmont, NH 03220
603.393.1414

Sent via email and fax.



Dear Ms. Howland,

We the undersigned, property owners in Belmont, NH and consumers of water and sewer provided by Lakeland Management Company, Inc. do not believe the proposed permanent water and sewer rate increases are just, reasonable and fair. Please refer to DW 10-306.

We object to the water and sewer increases for the following reasons-

1. The 2010 Annual Report of Lakeland Management Company, Inc has not been available or distributed for us to review.
2. The 2009 Annual Report of Lakeland Management Company, Inc. shows a water loss of \$18, 213.00, not for the "test year" ending December 31, 2010 as stated in Order No. 25, 198, pg. 2.
3. The 2009 Annual Report of Lakeland Management Company, Inc. shows a sewer profit of \$9,855.00.
4. Therefore, the actual 2009 Lakeland Management Company, Inc deficit is \$8,358.00.
5. The current and proposed water and sewer rates are not competitive with the surrounding municipalities.

Current Lakeland quarterly rate-38% greater than the Town of Belmont
-55% greater than the City of Laconia

Proposed Lakeland quarterly rate-208% greater than the Town of Belmont
-233% greater than the City of Laconia

6. There is no operating cost projection to explain the cost increase.

Respectfully submitted,

Maureen Baldwin
Edward Bird
Daniel Dempsey
Marcia Kong
Wanda Margeson
Norm Paquette
Charles Thibodeau